

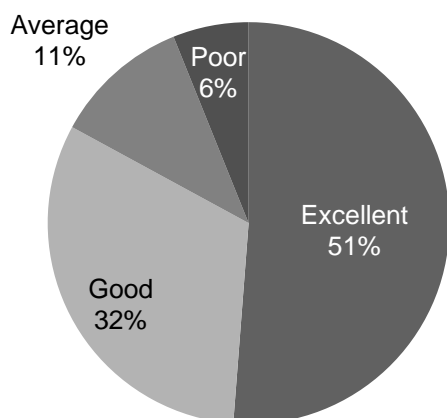
## Customer satisfaction (Jan - Mar 2015)

Responses to the question "Overall, how would you rate the service you received from Avon Pension Fund?"

### Active members

Number retiring	155
Questionnaires received	82
Response rate	53%

#### Active members



### Deferred members

Number retiring	106
Questionnaires received	38
Response rate	36%

#### Deferred members

